



# General Troubleshooting Guidelines for the Operating Room

## If the SCOUT® System experiences an issue, begin with the following:

- Check the SCOUT Console and Guide/Handpiece for visible signs of physical damage, such as cracked Guide/Handpiece face.
- Verify that the power cord is connected to the Console and power outlet.
- Verify that the SCOUT Guide/Handpiece cable is properly connected.
- If the issue occurs during a surgical procedure, remove Sheath from Guide/Handpiece and test for audible verification on test card.
- Ensure ONLY SCOUT Sheaths (SH-01) are used during procedure to allow infrared technology to work properly.

## Use the table below to help identify and correct specific conditions.

Situation	Recommendation
Display does not light up	
SYSTEM READY message does not appear	
CHECK CONNECTIONS message appears	
No sound heard from Console / visual display numbers do not change	
REPLACE HANDPIECE message appears (this applies to disposable handpiece only)	
LOCALIZATION MODE message does not appear	
Clicking during non-use of SCOUT Guide/ Handpiece when system is powered on	

## Note: Maintenance And Service

The SCOUT Console must be serviced by Merit Medical, Inc. To ensure proper performance, the Console should be checked for any signs of damage or wear before each use and storage. This includes the housing, integrity of switches, and power cord. Should abnormalities be discovered by the user, the user should contact Merit Medical, Inc. Do not use a damaged Console.

Before using, refer to Instructions for Use for indications, contraindications, warnings, precautions, and directions for use.



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